

Avoiding Mode Confusion in Service Robots

The Bremen Autonomous Wheelchair "Rolland" as an Example from Rehabilitation Robotics

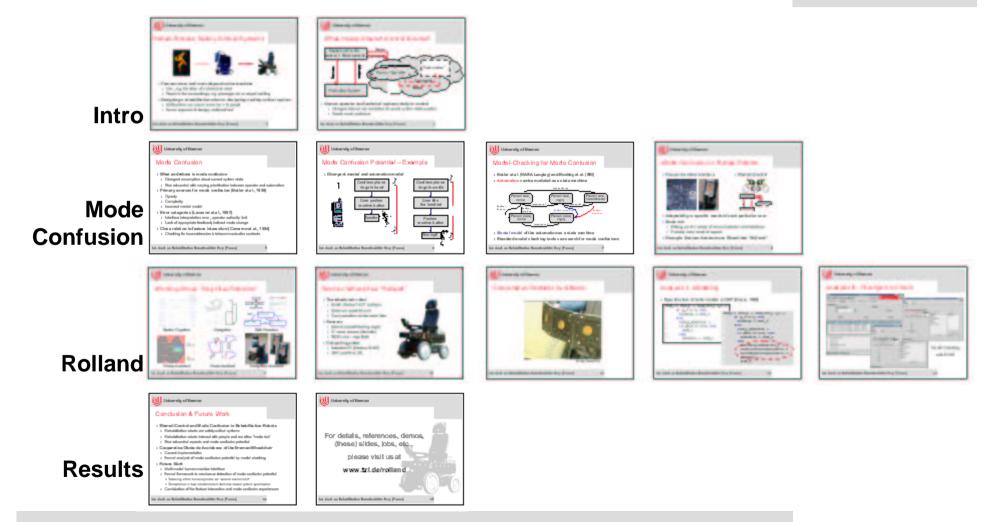
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Outline of the Talk





Rehab-Robots: Safety-Critical Systems

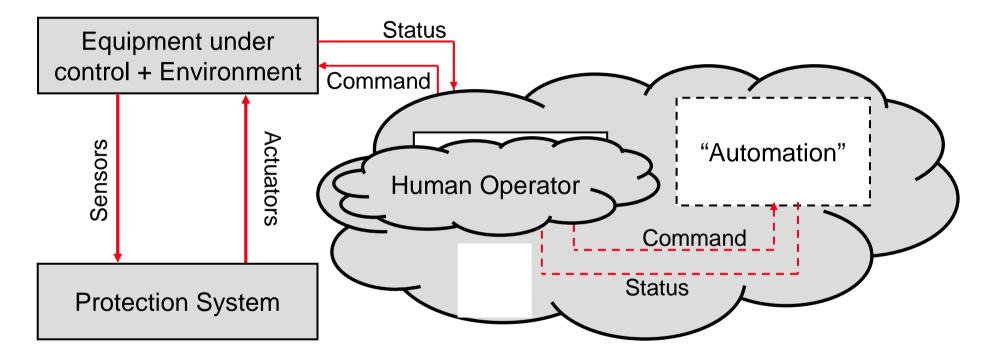


Persons more and more depend on the machine

- User, e.g. the driver of a wheelchair robot
- People in the surroundings, e.g. passengers in an airport building
- Designing a rehabilitation robot is designing a safety-critical system
 - Malfunctions can cause severe harm to people
 - Formal approach to design, verify and test



What makes Shared-Control Special?



Human operator and technical system jointly in control

- Divergent internal representation of current system state possible
- Result: mode confusion



Mode Confusion

What and where is mode confusion

- Divergent assumption about current system state
- Shared-control with varying prioritization between operator and automation

Primary sources for mode confusion (Butler et al., 1999)

- Opacity
- Complexity
- Incorrect mental model

Error categories (Leveson et al., 1997)

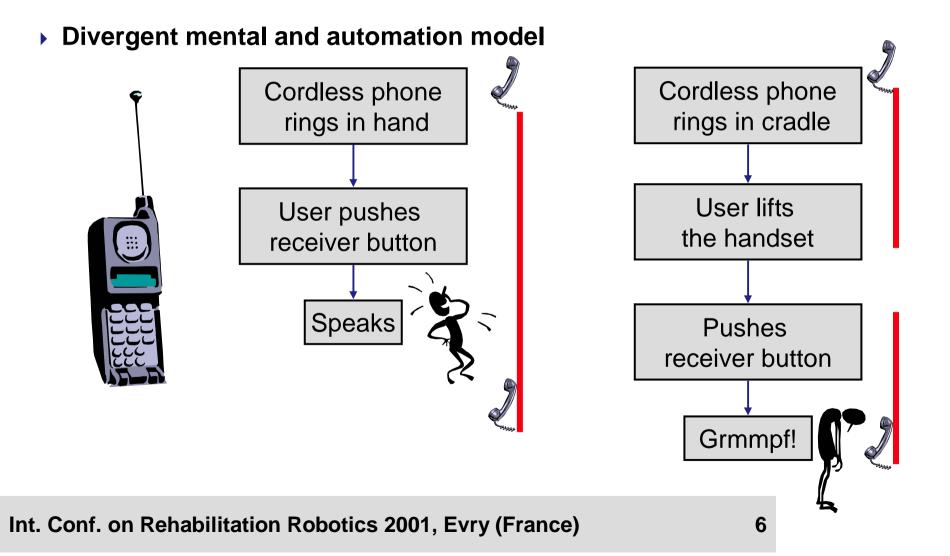
- Interface interpretation error, operator authority limit
- Lack of appropriate feedback, indirect mode change

Close relation to feature interaction (Cameron et al., 1994)

Checking for inconsistencies in telecommunication contexts



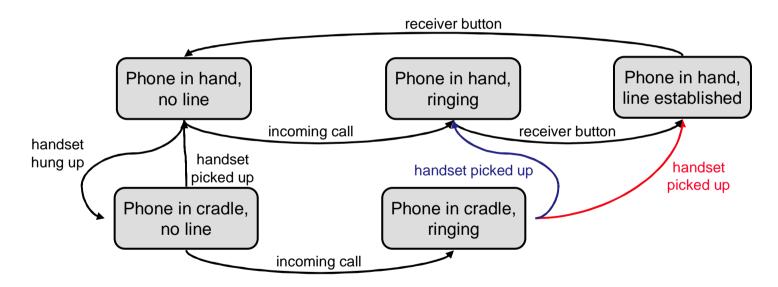
Mode Confusion Potential – Example





Model-Checking for Mode Confusion

- Butler et al. (NASA Langley) and Rushby et al. (SRI)
- Automation can be modeled as a state machine



- Mental model of the automation as a state machine
- Standard model checking tools can search for mode confusions

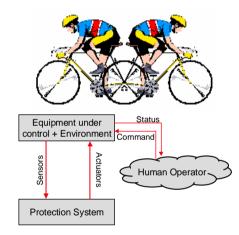


Mode Confusion in Rehab-Robots

Human-machine interface



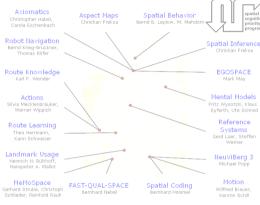
Shared-Control



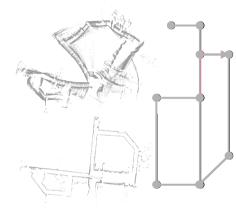
- Adaptability to specific needs of each particular user
- Mode rich
 - Making use of a variety of sensors/actuators and interfaces
 - Probably many levels of support
- Example: Bremen Autonomous Wheelchair "Rolland"



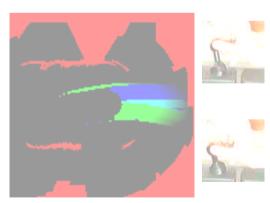
Working Group "Cognitive Robotics"



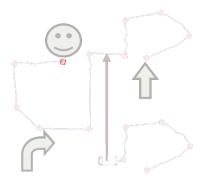
Spatial Cognition



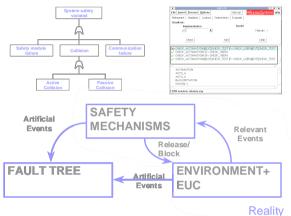
Navigation



Driving Assistant



Route Assistant



Safe Robotics





Navigation Assistant



Bremen Wheelchair "Rolland"

The wheelchair robot

- Model "Genius 1.522" by Meyra
- Maximum speed 84 cm/s
- Communication via two serial links

Sensors

- Internal (speed/steering angle)
- > 27 sonar sensors (Nomadic)
- SICK laser range finder

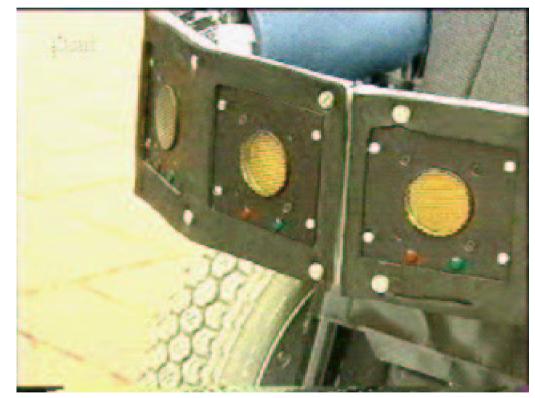
Computing power

- Industrial-PC (Pentium III 600)
- QNX (real-time OS)





Cooperative Obstacle Avoidance



© hitec, 3sat (2000)

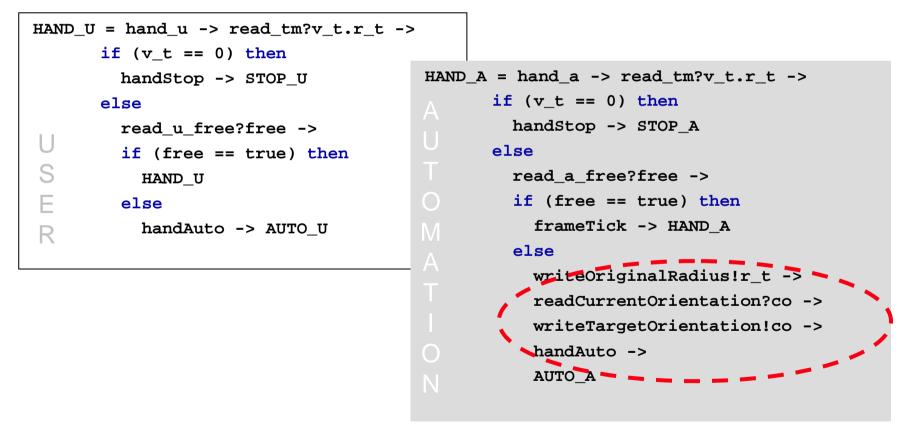
Int. Conf. on Rehabilitation Robotics 2001, Evry (France)

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Analysis I - Modeling

Specification of both models in CSP (Hoare, 1985)





Analysis II - Divergence Check

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Conclusion & Future Work

Shared-Control and Mode Confusion in Rehabilitation Robots

- Rehabilitation robots are safety-critical systems
- Rehabilitation robots interact with people and are often "mode rich"
- Shared-control aspects and mode confusion potential

• Cooperative Obstacle Avoidance of the Bremen Wheelchair

- Current implementation
- Formal analysis of mode confusion potential by model checking

Future Work

- Multi-modal human-machine interface
- Formal framework to mechanize detection of mode confusion potential
 - Modeling of the human operator as "second environment"
 - Derivation of critical situations from fault-tree based system specification
- Integration of the feature interaction and mode confusion experiences



For details, references, demos, (these) slides, jobs, etc.,

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